MySolidWorks Professional - Activation

What is MySolidWorks? Do I have a Professional account?

MySolidWorks is the official SOLIDWORKS community website. This resource is extremely valuable to SOLIDWORKS users and is available in three levels:

- **MySolidWorks**
  - MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources in one location
  - 10+ hours of online training content
  - Free access for anyone

- **MySolidWorks Standard**
  - MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources, Knowledge Base and advanced forum sections in one location
  - 30+ hours of online training content
  - MySolidWorks Drive
  - Access to MySolidWorks Manufacturing Network
  - Access to My VAR
  - Included with SOLIDWORKS subscription

- **MySolidWorks Professional**
  - MySolidWorks Search – Get the best answers to questions from across all SOLIDWORKS community resources, Knowledge Base and advanced forum sections in one location
  - 100+ hours of online training content
  - Online SOLIDWORKS Certification prep-courses
  - MySolidWorks Drive
  - Access to MySolidWorks Manufacturing Network
  - Access to My VAR
  - Additional cost for SOLIDWORKS subscription services customers

For more information please visit [my.solidworks.com](http://my.solidworks.com) or see the MySolidWorks Professional announcement [HERE](http://www.my.solidworks.com/). If you are a GoEngineer customer your SOLIDWORKS serial number grants you access to MySolidWorks Standard.

To upgrade to a MySolidWorks Professional account please contact your GoEngineer account manager. Once you have upgraded you will receive a MySolidWorks Professional serial number from SolidWorks that must be used to access your MySolidWorks Professional account.

**NOTE:** Your MySolidWorks Professional serial number is NOT the same as your SOLIDWORKS serial number.
I contacted my GoEngineer Account Manager and upgraded to MySolidWorks Professional. Now what?

Activating your MySolidWorks Professional account
- Go to the SOLIDWORKS Customer Portal (https://customerportal.solidworks.com/)
- Login to the portal using your existing login information or if you do not have a login click the “Create a SOLIDWORKS ID” button and use your company email to create your ID
Once logged into the customer portal, click on the SUPPORT tab and select “Register My Products.”

Here you will input your MySolidWorks Professional serial number. Remember, this serial number is not the same as your SOLIDWORKS serial number and it must be typed with no spaces. Once entered, click Next.
The next screen will ask you to select a Version. Click the Check Mark box to get a product list. From this list select “MySolidWorks Professional” and click OK.

If you have performed this correctly you will receive a confirmation message that your MySolidWorks Professional number has been registered. Click Next.
You can now log into MySolidWorks using your Customer Portal account credentials and begin taking advantage of your MySolidWorks Professional account.

NOTE: It may take 15-30 minutes for your MySolidWorks credentials to update after registering your MySolidWorks Professional serial number.

Links:

SolidWorks Customer Portal: [https://customerportal.solidworks.com/](https://customerportal.solidworks.com/)